Data Conversion Specialist

THE COMPANY

Since 1973, Systems & Software (a subsidiary of Harris Computer Systems) has been a top-rated CIS provider to municipal and investor-owned (IOU) electric, water and gas utilities. With an unrivalled track record of success, the company's web-based enQuesta software drives advanced business performance including utility billing, revenue management, service-oriented architecture (SOA), mobile workforce management, GIS integration, electronic bill presentment & payment (EBPP), automated meter integration (AMI/MDM), time-of-use (TOU) billing, asset management/work management integration, customer self-service web portal, business intelligence and reporting. enQuesta is specifically designed for utilities and is proven to increase efficiencies and revenues, as well as enhance customer service. For more information about Systems & Software, Inc. and enQuesta, please visit www.ssivt.com.

Harris Computer Systems is a member of the Constellation Software Inc. group of companies. Constellation Software is a rapidly growing conglomerate of vertical market software (VMS) companies; each focused upon dominating its respective market niche. Constellation's growth is based on a simple strategy: identify promising VMS firms; acquire them; and then integrate them into the Constellation family while building on their fundamental strengths to help them become world class organizations.

JOB RELATIONSHIPS

Reports to: Director of Implementation
Interrelationships: Develop relationships with customers; interact regularly with Project Managers, Database Administrators, Implementation Consultants/Business Analysts and Engineering teams

EXPERIENCE / SKILLS REQUIRED

- Bachelor's Degree or higher in Computer Science, or related discipline OR equivalent work experience
- Heightened attention to detail, strong technical problem solving skills
- Customer service and oral/written communication skills
- Positive, proactive and take-charge attitude
- Willing to gain knowledge and build skills with on the job training and apprenticeship internal training methods
- Data Conversion and/or Utility industry experience preferred
- PL/SQL knowledge and experience preferred
- Competency in at least one programming language required
- Proficiency with UNIX/LINUX command line and shell scripting
- Ability to analyze and manipulate data using SQL statements
- Ability to parse/manipulate data using tools such as Excel, Access, SQL loader, etc.
- Ability to interpret customer requirements, lead/participate in data mapping sessions with customer, recommend solutions and document data mapping requirements
- Ability to customize conversion programs for each customer conversion project
- Ability to produce custom reports and statistics to balance data conversions
- Ability to meet deadlines and perform under pressure, work nights/weekends
JOB DUTIES AND RESPONSIBILITIES

- Lead and perform all data conversion related duties associated with our new customer installation projects including: a) discuss and interpret customer utility business practices and data mapping/storage requirements, b) document data mapping requirements/rules, c) analyze and manipulate both legacy and enQuesta data, d) build/customize conversion programs for each customer based on specific requirements, e) execute and unit test conversion programs, f) perform data cleansing and validation activities, g) produce custom balancing and exception reports to balance data conversions and h) work with conversion lead(s) on customer side to research and resolve issues, fix conversion programs as needed.
- Learn enQuesta data model both from a technical and business process perspective.
- Acquire working knowledge or familiarity of the workflows associated with the enQuesta software and its various different modules.
- Develop a close working relationship with Project Managers and each customer’s primary conversion contact at each customer site to ensure project timelines and deliverables are met and a proper communication foundation is in place to resolve ongoing conversion issues.
- Develop a close working relationship with both customer and Systems & Software Business and Conversion Analysts to ensure informed and accurate data mapping decisions are made and documented.
- Develop good working relationship with Systems & Software Conversion and Engineering staff in order to trouble-shoot technical and functional issues that may arise during an implementation.
- Monitor, prioritize and follow-up on open data conversion issues associated with an implementation.
- Provide feedback to the Project Managers, Management and other Professional Services Group Implementers to help improve the products or aid in the overall implementation process.
- Suggest methods for improving speed, efficiency, accuracy or repeatability of conversion process when appropriate.
- Maximize and maintain current knowledge and awareness of Harris software applications and related technologies.
- 10-20% travel required.

LOCATION

Individual will work out of the Williston, VT office preferably. Working remote is also an option to be discussed on an individual basis.

SALARY

Salary will be commensurate with experience and job responsibilities. Harris offers excellent fringe benefits including a generous vacation policy and health, dental, life and disability insurance.

Please send a cover letter and your resume to:

Systems & Software
Attn: Graham Rice
426 Industrial Ave., Suite 140
Williston, VT 05495
Email: graham.rice@ssivt.com

Please feel free to browse our website for further information at:
www.harriscomputer.com & www.ssivt.com